



Consolidated Technology Services • WA

CTS Initiatives

Updated: 1/18/13

ID	Task Name	Start	Finish	% Complete	CTS Lead
1	New Service Inquiries				
2	GalSync (a specific feature of FIM)				Wendy Huff
3	Receive inquiry	8/30/12	8/30/12	100%	
4	Gather information for internal inquiry review (High Level)	8/30/12	9/5/12	100%	
5	Review request with Management Team (commitment)	9/6/12	9/19/12	100%	
6	Complete Service Inquiry Form (Complete)	9/20/12	9/27/12	100%	
7	Review request with CAC	12/4/12	12/4/12	100%	
8	DISPOSITION: Scope expanded to include additional features of FIM (see below)	12/4/12	12/4/12	100%	
9	Forefront Identity Manager (FIM)				Wendy Huff
10	Receive inquiry	12/4/12	12/4/12	100%	
11	Gather information for internal inquiry review (high Level)	12/4/12	1/16/13		
12	Review request with Management Team (commitment)	1/17/13	1/25/13		
13	Complete Service Inquiry Form (Complete)	1/28/13	2/1/13		
14	Review request with CAC	2/4/13	2/6/13		
18	Identity Management Strategy				Wendy Huff
19	Prepare concept document	1/16/13	1/16/13		
20	Review request with Management Team	1/17/13	1/25/13		
21	Complete Service Inquiry Form (Complete)	1/28/13	2/1/13		
22	Determine next steps (may include CAC presentation)	2/4/13	2/6/13		
23	Active Directory Federated Service (ADFS)				Wendy Huff
24	Validate agency requirements for federation and directory synchronization	4/2/12	4/30/12	100%	
25	Complete an ADFS proof-of-concept in pre-production	4/2/12	8/31/12	100%	
26	Establish a production ADFS environment	8/1/12	11/30/12	100%	
27	Implement the service for identified early adopters	12/3/12	4/30/13		
28	Single Sign-on, AD Cleanup and AD Maintenance Service Bundle				Wendy Huff
29	Receive inquiry	2/29/12	2/29/12	100%	
30	Gather information for internal inquiry review (High Level)	12/31/12	12/31/12		
31	Review request with Management Team (commitment)	12/31/12	12/31/12		
32	Complete Service Inquiry Form (Complete)	1/1/13	1/1/13		
38	Rights Management (RMS)				Wendy Huff
39	Receive inquiry	7/20/12	7/20/12	100%	

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ID	Task Name	Start	Finish	% Complete	CTS Lead
40	Gather information for internal inquiry review (High Level)	7/23/12	7/27/12	100%	
41	Review request with Management Team (commitment) - N/A	7/27/12	7/27/12	100%	
42	Complete Service Inquiry Form (Complete)	7/27/12	7/27/12	100%	
43	Review initial request with CAC	7/30/12	8/1/12	100%	
44	Confirm further interest and commitment to proceed at CAC	12/5/12	12/5/12	100%	
45	Complete Conceptual Design	12/6/12	2/22/13		
46	Implement the service for identified early adopters (if supported)	2/25/13	4/30/13		
47	Mobile Device Management (MDM)				Wendy Huff
48	Receive inquiry	8/30/12	8/30/12	100%	
49	Gather information for internal inquiry review (High Level)	8/31/12	10/31/12	100%	
50	Complete Service Inquiry Form (Complete)	11/1/12	1/8/13	100%	
51	OCIO Workgroup Recommendations Complete	1/3/13	1/3/13	100%	
52	Review request with CAC	1/9/13	1/9/13	100%	
53	Initiate CTS Project	1/9/13	1/9/13	100%	
54	Requirements Complete	1/9/13	3/1/13		
55	Procurement Complete	3/4/13	6/3/13		
56	Implementation Complete	6/4/13	7/1/13		
57	ListServ Replacement				Wendy Huff
58	Received inquiry and review at Service Health Check meeting	9/27/12	9/27/12	100%	
59	Gather information for internal inquiry review (High Level)	9/28/12	10/4/12	100%	
60	Review request with Management Team (commitment)	10/5/12	11/15/12	100%	
61	Review potential sunset plan with CAC	2/6/13	2/6/13		
62	Tier 4 Storage				Wendy Huff
63	Receive inquiry	3/21/12	3/21/12	100%	
64	Gather information for internal inquiry review (High Level)	2/28/13	2/28/13		
65	Complete Service Inquiry Form (Complete)	3/1/13	3/4/13		
66	Review request with CAC	3/4/13	3/4/13		
71	Lync				Wendy Huff
72	Receive inquiry	10/24/12	10/24/12	100%	
73	Review request with Management Team (commitment)	10/25/12	11/8/12	100%	
74	Complete Service Inquiry Form (Complete)	11/8/12	11/8/12	100%	

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ID	Task Name	Start	Finish	% Complete	CTS Lead
75	Gather information for internal inquiry review (High Level)	10/25/12	11/30/12	100%	
76	Review request with CAC	12/19/12	1/9/13	100%	
77	Complete customer migrations from LCS to Lync				
78	Sharepoint				Wendy Huff
79	Receive inquiry	8/30/12	8/30/12	100%	
80	Gather information for internal inquiry review (High Level) and review at CAC	8/30/12	9/27/12	100%	
81	Review request with Management Team (commitment)	11/2/12	11/8/12	100%	
82	Complete Service Inquiry Form (Complete)	10/5/12	11/30/12	100%	
83	Review request with CAC	1/9/13	1/9/13	100%	
84	Complete customer migrations to Sharepoint 2010	11/9/12	2/28/13		
85	IDaaS (Identity as a service)				Laura Parma
86	Receive inquiry	9/19/12	9/19/12	100%	
87	Gather information for internal inquiry review (High Level)	9/20/12	10/12/12	100%	
88	Review request with Management Team (commitment)	10/15/12	12/13/12	100%	
89	Complete Service Inquiry Form (Complete)	1/4/13	1/4/13	100%	
90	Review request with CAC	1/9/13	1/9/13	100%	
91	Project On-hold - recheck status in 6 months	7/31/13	7/31/13		
92	Wi-Fi				Bruce Shurtz
93	Receive inquiry	2/29/12	2/29/12	100%	
94	Gather information for internal inquiry review (High Level)	3/1/12	11/30/12	100%	
95	Review request with Management Team (commitment)	11/30/12	11/30/12	100%	
96	Complete Service Inquiry Form (Complete)	11/30/12	11/30/12	100%	
97	Review request with CAC	12/5/12	12/5/12	100%	
98	Complete Conceptual Design	12/5/12	12/5/12	100%	
99	Perform POC with Cisco (CTS & DSHS)	12/6/12	1/31/13		
100	Receive quote from INX/Presidio	1/8/13	1/31/13		
101	Complete security design review	2/1/13	2/14/13		
102	Develop cost model / service offering	2/15/13	3/7/13		
103	Review request with mngmnt team	3/8/13	3/8/13		
104	Order and install equipment	3/11/13	4/19/13		
105	Review potential service offering with CAC	4/22/13	4/22/13		



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ID	Task Name	Start	Finish	% Complete	CTS Lead
106	Launch Wi-Fi offering	4/23/13	4/23/13		
107	Outlook Anywhere (RPC over HTTPS)				Agnes Kirk
108	Receive inquiry	8/30/12	8/30/12	100%	
109	Gather information for internal inquiry review (High Level)	8/30/12	10/30/12	100%	
110	Review request with Management Team (commitment)	10/31/12	11/12/12	100%	
111	Complete Service Inquiry Form (Complete)	11/13/12	12/17/12	100%	
112	Review request with CAC	1/9/13	1/9/13	100%	
113	Request Closed	1/9/13	1/9/13	100%	
114	Public Cloud Brokering				Dan Mercer
115	Develop technical and business strategy	1/22/13	3/29/13		
116	Gather information for internal inquiry review (High Level)	4/1/13	4/30/13		
123	Infrastructure as a Service				Dan Mercer
124	Develop technical and business strategy	1/22/13	3/29/13		
125	Gather information for internal inquiry review (High Level)	4/1/13	4/30/13		
132	Platform as a Service				Dan Mercer
133	Develop technical and business strategy	1/22/13	3/29/13		
134	Gather information for internal inquiry review (High Level)	4/1/13	4/30/13		
141	Completed Service Inquiries				Christy Ridout
142	Submit Security Decision Package	8/30/12	8/30/12	100%	
143	Review CTS Service Catalog				
144	Remote Access: Citrix (7), Strong Authentication (27), and Access VPN (31)				Agnes Kirk
145	Determine Rate options for Strong Authentication Hard and Soft Tokens	8/30/12	9/10/12	100%	
146	Complete option analysis to reduce cost of Citrix and VPN remote access	10/31/12	10/31/12	100%	
147	Implement New Rates	11/1/12	11/1/12	100%	
148	Enterprise Forward Proxy (EFP) (12)				Agnes Kirk
149	Complete EFP Pilot	4/30/12	4/30/12	100%	
150	Deploy EFP in production	5/1/12	5/30/12	100%	
151	New service – included in allocated rates, cost avoidance, and hard savings	5/30/12	5/30/12	100%	
152	Transact Washington™ (30)				Agnes Kirk
153	Complete Multi-factor Authentication Proof-of-Concept	3/30/12	3/30/12	100%	
154	Implement Multi-factor Authentication	4/2/12	12/31/12	100%	

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ID	Task Name	Start	Finish	% Complete	CTS Lead
155	Deploy Multi-factor Authentication in production	1/30/13	2/28/13		
156	Migrate applications and users to Multi-factor Authentication	3/1/13	6/28/13		
157	Sunset Transact Washington Gateway	6/28/13	6/28/13		
158	Private Branch Exchange (20)				Bruce Shurtz
159	Review and rationalize rates	5/1/12	7/31/12	100%	
160	Switched Long Distance → SCAN (28) – capturing savings as sites convert				Bruce Shurtz
161	Convert 135 Non-State Agencies	1/16/12	6/29/12	100%	
162	Convert Centrex sites	6/3/13	12/2/13		
163	Convert State-owned PBXs (65 done. 150 left)	12/3/13	2/28/14		
164	Complete conversion	3/3/14	5/30/14		
165	Voicemail (32)				Bruce Shurtz
166	Order PBX-related equipment	8/30/12	8/30/12	100%	
167	Install PBX-related voice mail equipment	4/2/12	5/31/12	100%	
168	Test system	4/2/12	5/1/12	100%	
169	Cutover new voicemail system	5/2/12	5/31/12	100%	
170	Complete cutover and capture cost savings	6/1/12	6/29/12	100%	
171	VLAN Re-numbering				Bruce Shurtz
172	Establish a process for VLAN Renumbering	10/2/12	12/3/12	100%	
173	Implement new process for VLAN Renumbering	12/4/12	12/4/12	100%	
174	Redundant Network connection OB2-SDC				Bruce Shurtz
175	Ensure maintenance contracts and procedures exist for OB2-SDC connection	11/30/12	11/30/12	100%	
176	Put procedures in place and test	12/3/12	12/31/12	100%	
177	K20/UW				Bruce Shurtz
178	Transfer MCU Services	7/4/12	9/3/12	100%	
179	Transfer Circuit Customer of Record	4/30/13	6/28/13		
180	Transfer TDM Circuits	4/30/13	6/28/13		
181	Finalize Billing Plan	4/30/13	6/28/13		
182	Campus Fiber Network Sunset				Bruce Shurtz
183	Complete migrating 3 customers	8/30/12	8/30/12	100%	
184	Complete remaining 19 customers	6/4/13	12/30/13		
185	Decommission equipment and reallocate fiber	12/31/13	12/31/13		

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Consolidated Technology Services • GA

CTS Initiatives

Updated: 1/18/13

ID	Task Name	Start	Finish	% Complete	CTS Lead
186	APPTIO/Portfolio				Curtis Sneddon
187	Project Kick-off	6/27/12	6/27/12	100%	
188	Complete Financial Model Construction/Mapping (GMAP date 9/14/12)	6/28/12	9/17/12	100%	
189	Initial Performance Data Upload (GMAP date 9/28/12)	8/20/12	10/26/12	100%	
190	Financial Data Upload/Validation (GMAP date 12/20/12)	7/3/12	12/24/12		
191	Service Performance/Utilization (not a GMAP date)	7/13/12	1/21/13		
192	Initiate Bill of IT Implementation (GMAP date 2/1/13)	11/1/12	2/1/13		
193	Apptio tool agency roll-out (not a GMAP date)	6/15/12	6/3/13		
194	Complete Bill of IT Implementation (not a GMAP date)	4/3/13	11/29/13		
195	Service Level Agreements (21)				Rebekah O'Hara
196	RFI issued	5/23/12	5/23/12	100%	
197	Follow on tasks to be defined				
198	Mainframe Strategy				Wendy Huff
199	Gather information for internal review (High Level)	11/1/12	2/15/13		
200	Review with Management Team (commitment)				
206	BlackBerry® Mobile Messaging (6)				Wendy Huff
207	Survey agencies to determine plans for ActiveSync adoption and requirements to continue BlackBerry® support	6/4/12	8/31/12	100%	
208	Determine target sunset date	9/3/12	9/28/12	100%	
209	Develop plan and schedule for migrating customers to ActiveSync	1/4/13	1/31/13		
210	Develop options for customers not willing/able to migrate to ActiveSync	2/1/13	4/2/13		
211	Develop plan and schedule for sunseting BlackBerry	4/3/13	5/1/13		
212	Complete sunseting activities	7/17/13	9/17/13		
213	Server Hosting (18)				
214	Redefine Managed Server Hosting and Virtual Server Hosting services				Wendy Huff
215	Develop criteria to separate virtual server hosting into Cloud candidates and managed server candidates	12/3/12	1/15/13		
216	Schedule and move managed virtual server candidates to the SDC	1/1/13	6/28/13		
217	Schedule and move virtual server candidates to the cloud	1/1/13	6/28/13		
218	Establish standard rates for VM components (CPU, memory, storage, support services)	3/1/13	5/31/13		
219	Review proposed standard rates with the CAC	7/3/13	7/3/13		
220	Storage Rates				Wendy Huff

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ID	Task Name	Start	Finish	% Complete	CTS Lead
221	Procure technology update for Storage	10/19/12	10/19/12	100%	
222	Restructure Storage Services	10/22/12	12/31/12		
223	Revise Storage Rates	1/1/13	1/18/13		
224	Revise Customer Billing Processes	1/21/13	2/22/13		
225	Operationalize new storage infrastructure	2/25/13	4/24/13		
226	Implement Restructured Storage Services and capture savings	4/24/13	4/24/13		
227	Support Cloud-based E-mail and Collaboration (8, 19, and 23)				Wendy Huff
228	Support OCIO and DNR review of cloud-based email replacement of SSEP	10/3/11	10/31/12	100%	
229	Validate the Business Case for Office 365	2/1/12	10/31/12	100%	
230	DR Site Survey				Sally Alhadeff
231	Receive inquiry	11/5/12	11/5/12	100%	
232	Gather information for internal inquire review (High Level)	12/10/12	12/31/12	100%	
233	Identify site selection criteria	12/7/12	1/31/13		
234	Review site alternatives	2/1/13	2/18/13		
235	Document findings and recommendations	2/19/13	3/29/13		
236	Complete State Data Center Projects (SDC) (25)				
237	SDC Business Management				Dan Mercer
238	Financial - Work with CTS Finance to establish rate model	7/4/12	2/28/13		
239	Customer Relations – Support and participate in CTS customer relations activities related to SDC services and customer interface	8/30/12	4/26/13		
240	Business Engagement – Develop practices related to customer engagement, needs assessments, business case development, and solution consulting	8/30/12	4/26/13		
241	SDC Preparation – Facilities				Dan Mercer
242	Complete Operational procedures	8/30/12	1/31/13		
243	Complete Physical security readiness	8/30/12	2/6/13		
244	Put in place access controls	8/30/12	2/6/13		
245	OB2Heat Reduction – Reduce the amount of heat being generated in the OB2 data center. This involves working with OB2 customers to:				Dan Mercer
246	Identify equipment that can be shut down now or in the near future	8/30/12	10/30/12	100%	
247	Put in place a process to shutdown less critical systems and equipment in the event of a major cooling system malfunction	8/30/12	10/30/12	100%	
248	Network Core Project				Dan Mercer

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ID	Task Name	Start	Finish	% Complete	CTS Lead
249	Install core network equipment in the SDC using a “just in time” approach	8/30/12	1/30/13		
250	Extend and connect OB2 networks into the SDC	8/30/12	1/30/13		
251	Storage Optimization (26)				Dan Mercer
252	Coordinate and oversee projects to install storage systems in the SDC and interconnect with storage networks in OB2	8/30/12	4/2/13		
253	Firewall Project				Dan Mercer
254	Coordinate and oversee CTS projects to install firewall equipment in the SDC	8/30/12	5/31/13		
255	OB2 Risk Mitigation (CTS Move Phase 1)				Dan Mercer
256	Move selected CTS equipment from OBS to the SDC that best alleviates the heat issue in OB2	8/2/13	6/30/14		
257	Cloud computing “utility”				Dan Mercer
258	Develop cloud platform	1/23/13	3/29/13		
259	Develop business model and processes/procedures for cloud service	3/18/13	5/31/13		
260	Pilot cloud service	4/30/13	6/28/13		
261	Virtual Tape Library (VTL) (29)				Dan Mercer
262	Coordinate and oversee CTS project to install new VTL system in the SDC	3/1/13	7/31/13		
263	Washington State Patrol (WSP) Phase 1				Dan Mercer
264	Work with WSP to a phased approach for moving some of their systems to the SDC	8/30/12	5/6/13		
265	OB2 Risk Mitigation (CTS Move Phase 2)				Dan Mercer
266	Move additional CTS equipment from OB2 to CTS to further reduce heat issues in OB2	7/1/14	11/11/15		
267	If deemed necessary, coordinate and oversee projects to move additional CTS equipment from OB2 to CTS to further reduce heat issues in OB2	7/1/14	11/11/15		
268	OB2 Data Center Optimization				Dan Mercer
269	Determine if additional measures are needed to reduce cooling demands in OB2	1/1/15	12/31/15		
270	If necessary, reconfigure remaining equipment in OB2 to optimize airflow and cooling	1/1/15	12/31/15		
271	Improve Customer Service				
272	Customer Relations Strategy (2 and 17)				Christy Ridout
273	Define a Customer Relations Strategy				
286	Vendor Relations Strategy (3)				Laura Parma
287	Select and train across CTS the values and expectations we have for a successful vendor relationship (i.e. we should treat our vendors the way we want our customers to treat us)	12/3/12	2/1/13		
288	Don’t be afraid to go back to vendor as budgets are cut and see if we can work deals	12/3/12	2/1/13		



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289	Respect vendor time – do statement of work, performance measures ahead of engaging in negotiations; give appropriate lead time	12/3/12	2/1/13		
290	Standardize business forms and practices across divisions so vendors have a consistent expectation and experience with CTS	1/7/13	3/5/13		
291	Offer vendor training to our customers on already-purchased products/services. No marketing allowed	2/1/13	9/2/13		
292	Lean Initiatives				
293	Lean Initiative - Billing with DES (39)				David Brumme
294	Select future service for LEAN mapping event	11/8/12	11/15/12	100%	
295	Develop Charter	6/18/12	7/31/12	100%	
296	Hold LEAN value stream mapping event	8/1/12	8/23/12	100%	
297	Develop Implementation Plan	8/24/12	8/30/12	100%	
298	Complete initial 90-day project	8/31/12	11/30/12	100%	
299	Hold 90-day Report Out	1/23/13	1/23/13		
300	Lean Initiative - Virtual Server Provisioning				David Brumme
301	Develop Charter	1/1/13	1/18/13		
302	Hold LEAN value stream mapping event	1/21/13	2/15/13		
303	Develop Implementation Plan	2/18/13	2/28/13		
304	Complete process improvements	3/1/13	3/29/13		
305	Hold 90-day Report Out	4/1/13	4/1/13		
306	CTS Organizational Initiatives				
308	Improve Incident Notification Process				David Brumme
309	Establish relationship with Virginia Mason coach	1/11/13	1/11/13		
310	Develop Charter	1/14/13	1/31/13		
311	Hold LEAN value stream mapping event	2/1/13	4/30/13		
312	Develop Implementation Plan	5/1/13	5/31/13		
313	Complete process improvements	6/3/13	8/30/13		
314	Hold 90-day Report Out	9/2/13	9/2/13		
315	Improve Incident Response Processes				Wendy Huff
316	Develop a tiered model for incident categorization, response, and communication	3/1/12	5/31/12	100%	
317	Review proposed model with selected customers	6/1/12	6/29/12	100%	
318	Establish an implementation team	7/2/12	11/30/12		
319	Develop an action plan for implementation	12/3/12	1/31/13		

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Consolidated Technology Services • 6A

CTS Initiatives

Updated: 1/18/13

ID	Task Name	Start	Finish	% Complete	CTS Lead
320	Complete implementation of proposed model	2/1/13	5/30/13		
321	Opportunity Analysis				
322	Establish Intake Process				Laura Parma
323	Create and validate a business case template that reflects business priorities (41)	12/17/12	2/28/13		
324	Implement a business modeling capability for ongoing decisions (45)	2/1/13	2/28/13		
325	Establish Rate Review Process				Christy Ridout
326	Develop a standard template to disclose rate detail (44)				
327	Develop a competitive analysis process to establish rates (43)				
328	Create a mechanism to assign indirect costs (40)				
329	Define ROI metrics (42)				
330	Establish Service Catalog Review Process				Christy Ridout
331	To-be-Defined	1/31/13	1/31/13		
332	Establish Replacement and Sunset Processes				Christy Ridout
333	To-be-Defined	1/31/13	1/31/13		
338	Review and Update CTS Policies				David Brumme
339	Review and update CTS Policies	12/3/12	6/28/13		
340	Receive exec management approval on changes	12/3/12	6/28/13		
341	Workforce				
342	Build a diverse, highly-skilled, adaptable, productive, and efficient workforce (34)				Shalice Cook
343	Develop and conduct training needs and assessment	12/3/12	1/15/13		
344	Create Human Resource Development Plan	1/16/13	3/1/13		
345	Launch CEP II	1/15/13	3/1/13		
346	Foster a healthy work culture that promotes leadership, creativity and openness (35)				Shalice Cook
347	Implement Employee Exchange Program	10/25/12	10/25/12	100%	
348	Revise and implement Safety Program and policy	9/13/12	2/1/13		
349	Set standards for organizational continuous improvement and employee recognition (38)				Shalice Cook
350	Revise and conduct employee recognition survey	1/15/13	2/15/13		
351	Develop employee recognition program guidelines	2/18/13	3/15/13		
352	Establish Enterprise Risk Management Program (policy, committee, goals)	7/12/12	3/1/13		
353	Define Strategy for Performance Measure tracking and reporting				David Brumme
354	Define strategy for tracking and reporting	12/3/12	3/29/13		



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CTS Initiatives

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ID	Task Name	Start	Finish	% Complete	CTS Lead
355	Update Strategic Plan				David Brumme
356	Document CTS Strategic Plan	11/26/12	3/29/13		
357	Review and Update Strategic Plan	4/1/13	4/30/13		
358	Management Approves Strategic Plan	5/1/13	5/1/13		
359	Publish Strategic Plan	5/2/13	5/15/13		
360	Establish Lean Program				David Brumme
361	Present Lean Program to all staff	11/8/12	11/8/12	100%	
362	Establish a community of interest monthly meeting	11/9/12	11/9/12	100%	
363	Create Lean templates (intake form, charter, etc)	11/9/12	1/15/13		
364	Create Lean SharePoint site	11/9/12	1/24/13		
365	Create an idea board	1/25/13	1/31/13		
366	Establish process to identify and prioritize Lean initiatives	2/1/13	2/28/13		
367	Implement Communications Plan				
368	External Communications (4)				David Brumme
369	Review previous DIS/CTS Communications Plans/Strategies	10/4/12	10/31/12	100%	
370	Create an Updated Internal CTS Communications Plan	11/1/12	12/31/12		
371	Implement Internal Communications Plan/Strategies	1/1/13	1/31/13		
372	Conduct communications customer survey, analyze responses, and develop outreach plan	1/1/13	4/30/13		
373	Internal Communications (5)				David Brumme
374	Implement a webpage similar to "Kudos" that would be specifically for customer comments	12/15/11	12/15/11	100%	
375	Review previous DIS/CTS Communications Plans/Strategies	8/30/12	12/31/12		
376	Create an Updated Internal CTS Communications Plan	1/1/13	1/31/13		
377	Implement Internal Communications Plan/Strategies	2/1/13	4/30/13		
378	Support OCIO IT Strategies (From OCIO 2/12 Technology Strategy)				
379	Disaster Recovery				
380	ID most critical agencies in need of a comprehensive DR plan				(OCIO)
381	Help those agencies create and track a schedule for creation of automatic failover in remote pools/data centers				
382	ID data center space away from western WA's seismic fault zones				
383	Encourage adoption of public cloud platforms				(OCIO)
384	Negotiate purchasing relationships with cloud platform providers				
385	ID workloads in state agencies that we can move to public cloud platforms				

Additional target dates will be populated as decision gates indicate need for further activity.



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CTS Initiatives

Updated: 1/18/13

ID	Task Name	Start	Finish	% Complete	CTS Lead
386	Experiment with and adopt management toolsets to manage workloads on public cloud platforms				
387	Explore the concept of the government cloud				
388	Encourage adoption of SaaS for applications purchased by state agencies where appropriate. Work toward adoption of SaaS solution sin the following areas:				(OCIO)
389	Learning Management				
390	Personnel performance management				
391	Time, Leave and Attendance				
392	Email, productivity, and collaboration applications				
393	Adopt enterprise resource planning (ERP) applications systematically and incrementally in order to enable WA to function as a cohesive enterprise				(OCIO)
394	Introduce a policy framework that allows an incremental approach to building a cohesive suite of applications, based on prioritized, identified needs				
395	Consolidate where appropriate to drive savings and deliver improved services				
396	Undertake consolidation in the following areas over the next 12 months, based on resource availability				(OCIO)
397	Wi-Fi LAN				
398	Data Centers				
399	Shared Email				
400	Adopt private cloud platforms across agency IT teams to enable easy movement of workloads across pools of servers				(OCIO)
401	Identify a standardized technology to invest in for managing private clouds in state data centers				
402	Identify at least three agencies that will begin building out interoperable, standardized private clouds				
403	Create and track a schedule for the creation of these private clouds				
404	Efficiently Manage all of the state's suitable data centers				(OCIO)
405	ID all the data centers that will continue to be maintained into the future				
406	ID the first set of agencies and systems from OB2 that will move to the SDC				(OCIO)
407	WSP should be one of the first				
408	ID and move to relieve over subscription in OB2				
409	Encourage state agencies to systematically free up data for public consumption				(OCIO)
410	Work with state agencies to id a solution to house data, and encourage widespread participation in the data sharing				
411	Free up GIS				
413	CTS ATS Projects in Process				Curtis Sneddon

Additional target dates will be populated as decision gates indicate need for further activity.



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CTS Initiatives

Updated: 1/18/13

ID	Task Name	Start	Finish	% Complete	CTS Lead
414	Upgrade Mobile Devices	8/30/12	8/30/12	100%	
415	Upgrade Workstations to Windows 7 and Office 2010	12/28/12	12/28/12		
416	CTS Applications Phase 1 - Database Update	6/29/12	6/29/12	100%	
417	CTS Applications Phase 2 - New/Update Apps	8/30/13	8/30/13		
418	Security Server Migration	8/30/13	8/30/13		
419	SharePoint Phase 1 (Clean Up)	4/30/13	4/30/13		
420	SharePoint Phase 2 (Migration to 2010)	10/1/13	10/1/13		
421	Resource Capacity Planning (New tool for PM - Project Server 2010)	6/28/13	6/28/13		